

On-Site Uniform Sale

FREQUENTLY ASKED QUESTIONS

- **What is the On-Site Sale?**

Sample sizes of all your school's uniform items will be available for your student to try-on. We feel it is important for your child to have the opportunity to be sized at least once a year. Once you determine your child's size and which items you need, we'll help you fill out an order form.

- **Do I have to pay for shipping?**

No, SHIPPING IS FREE on this day. You only pay for the garments and sales-tax.

- **How soon will I receive my merchandise?**

Most customers will receive their merchandise in approximately 3-5 business days.

- **How will I know what size my child needs?**

We will have every size in your uniform items available for your child to try-on. In previous years, we tried to bring plenty of every item for the families to buy; it was hard to predict whether people would buy 2 pants or 5, 3 shirts or 6. Sometimes we sold out of certain items and sizes leaving some families with no garments to even try-on at all. Most of the time, we had an abundance of these items in our store but there were not enough of them at your school. With this new format, everyone will have what they need for sizing purposes.

- **Is there a discount if I purchase at the school this day?**

Yes, as always, everything is 10% off at the school this day. We appreciate your business!

- **My child needs some more uniforms, but doesn't need to try-on anything. Do I still need to go to the school this day?**

No. If you order on-line the day we're at your school, we'll be able to extend the 10% discount and free shipping to you as well. Use the coupon code provided on the previous page.

Have questions we haven't answered?

Please call 408.296.0423 for more information.